

Privacy & Return Policy

Return Policy

Items may be returned up to 30 days from the receipt of your purchase. The items must be re-sellable condition in the original packaging. Discounted and special-order products are not eligible for return. If the item was damaged or defective upon arrival, you may be issued a refund after returning the product. To obtain a refund, please email info@greatwesternsupply.com or call 1-800-322-6815.

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to 116 E 53rd Street, Davenport, IA 52806; and Great Western Supply Co. and governs data collection and usage. For the purpose of this Privacy Policy, unless otherwise noted, all references to Great Western Supply Co. include 116 E 53rd Street, Davenport, IA 52806. The Great Western Supply Co. website is a janitorial and industrial supply e-commerce site. By using the Great Western Supply Co. website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered on our website, Great Western Supply Co. may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number
- Employer
- Job Title

If you purchase with Great Western Supply Co.'s products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the website. These may include: (a) registering for an account on our website; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our website. To wit, we will use your information for, but not limited to; communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

Great Western Supply Co. collects and use your personal information to operate its website(s) and deliver the services you have requested.

Great Western Supply Co. may also use your personally identifiable information to inform you of other products or services available from Great Western Supply Co. and its affiliates.

Sharing Information with Third Parties

Great Western Supply Co. does not sell, rent or lease its customer lists to third parties.

Great Western Supply Co. may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Great Western Supply Co., and they are required to maintain the confidentiality of your information.

Great Western Supply Co. may disclose your personal information without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Great Western Supply Co. or the website; (b) protect and defend the rights or property of Great Western Supply Co.; and/or (c) act under exigent circumstances to protect the personal safety of users of Great Western Supply Co., or the public.

Tracking User Behavior

Great Western Supply Co. may keep track of the websites and pages our users visit within Great Western Supply Co.'s Digital Properties, in order to determine what Great Western Supply Co. services are the most popular. This data is used to deliver customized content and advertising within Great Western Supply Co. to customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Great Western Supply Co. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding the use of Great Western Supply Co.'s Digital Properties.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Great Western Supply Co. secures your personal information from unauthorized access, use, or disclosure. Great Western Supply Co. uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this website cannot be guaranteed.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonable anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonable aligned with your expectations based on your relationship with us;
- Comply with existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

Great Western Supply Co. does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Disconnecting your Great Western Supply Co. Account from Third Party Websites

You will be able to connect your Great Western Supply Co. account to third party accounts. BY CONECTING YOUR GREAT WESTERN SUPPLY CO. ACCOUNT TO YOUR THIRD PARTY ACCOUNT, YOU ACKNOWLEDGE AND AGREE THAT YOU ARE CONSENTING TO THE CONTINUOUS RELEASE OF INFORMATION ABOUT YOU TO OTHERS (IN ACCORDANCE WITH YOUR PRIVACY SETTINGS ON THOSE THIRD PARTY WEBSITES). IF YOU DO NOT WANT INFORMATION ABOUT YOU, INCLUDING PERSONALLY IDENTIFYING INFORMATION, TO BE SHARED IN THIS MANNER, DO NOT USE THIS FEATURE. You may disconnect your account from a third-party account at any time. Users may learn how to disconnect their accounts from third-party websites by contacting Great Western Supply Co. by telephone.

E-mail Communications

From time to time, Great Western Supply Co. may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from Great Western Supply Co. or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from Great Western Supply Co. you may opt out of such communications by clicking UNSUBSCRIBE on emails from Great Western Supply Co.

External Data Storage Sites

We may store your data on servers provided by third party hosting vendors with who we have contracted.

Changes to this Statement

Great Western Supply Co. reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to primary email address specified in your account, placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the website and/or services available through this site after such modifications will constitute your: (a) acknowledgement or modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Great Western Supply Co. welcomes your questions or comments regarding this Statement of Privacy. If you believe that Great Western Supply Co. has not adhered to this Statement, please contact us at:

Great Western Supply
116 E. 53rd Street
Davenport, IA 52806

E-mail: Info@greatwesternsupply.com

Telephone Number: 563-445-6644

Effective as of May 1, 2021.

